



FUELLED

NEWSLETTER

FEBRUARY 2020

WHANGANUI'S GROWTH SEES INCREASED FUEL DEMAND



McFall Fuel do quite a number of deliveries for BP across the North Island and this picture shows Fuel Delivery Driver, Rick Lucas, who is based in New Plymouth pulling into the BP Connect and about to prepare for the delivery for the day.

McFall Fuel deliver fuel to Whanganui for BP and the BP Connect in Whanganui is the largest site and here we

drop multiple products. In general, we are there every second day but because of the growing demand sometimes fuel drops are required daily. The population growth has hit a record high as more people are moving in to work and do business in a rural city that has reached a population of 47,300. With growing annual household income and dropping unemployment Whanganui is being seen as an attractive place to live by not only New Zealanders but also by international migrants.

HAULIER AWARDS FOR MCFALL FUEL



McFall Fuel won first equal in the Best Performing Haulier Company—Group 2 at Wiri again and Driver of the Year at Wiri was Alan Smedley (pictured) for 2019. "We are extremely proud that the group of drivers who fill their fuel delivery vehicles and trailers out of the Wiri Terminal and of course Alan. This recognition is about sustained exceptional performance over a year," said Allan McFall. "The Auckland Driving Team is led by Area Operations Manager, Jeff Sullivan with the support of Driver/Driver Trainer Stephen Doyle, both of whom need to be recognised as part of this award."

"Alan Smedley has driven for McFall Fuel for almost 15 years based out of Te Awamutu. The Driver of the Year

Award reflects a very consistent approach and this is about following of all the procedures and never deviating from them when in the gantry. Alan has won this award up against close to two hundred other drivers who go in and out of this terminal each day. Quite an achievement," said General Manager Operations Paul Clampitt.

FORD RANGER RURAL GAMES NEW ZEALAND

McFall Fuel has become a sponsor of the Ford Ranger Rural Games being held on March 14 & 15. "We have decided to take the opportunity to get involved in this unique event held in Palmerston North to show our support for the rural sector," said Allan McFall. "We are proud to be the sponsor of the New Zealand Speed Shearing Championship. This event consists of heats and finals and I have been told that the fastest can shear a sheep top to tail in around 20 seconds. Quite amazing really. The competition will be held from 2pm to 4pm on March 15. This event will provide a strong lead in to our ongoing involvement with the Central District Fielddays being held in Feilding March 19, 20, & 21. We are looking forward to catching up with customers at these events."

Central Districts FieldDays

STATEMENTS & INVOICES

We have had a great response from customers who have decided the time is right to sign up for email for their statements and invoices. Thank you for your prompt response. There is still time to change to email—call 0800 625 233 or email

fuel@mcfallfuel.co.nz

What's Happening @ McFall Fuel

2020 WILL SEE SAFE TANK ACCESS AS A FOCUS



In the January Newsletter we began the 2020 focus for safe site and tank access. As we review our Corrective Action Requests, Incidents and accidents for 2019 what has become apparent is the need to take a tougher stance on some of the issues being faced by fuel delivery drivers when it comes to their safety. While often something like the

concrete post in this picture (above) can look quite innocuous the reality is that a slip, trip or fall from on the ladder (the most common accident) could result in an extremely bad injury. The photo on the right shows the ladder obstructed by a drum which again while it could be worked around a trip, slip or fall could have serious consequences. As always we are really keen to work with customers to rectify these issues so that we keep everyone safe from harm. Please get in touch if you want more information about our safety expectations when it comes to tank locations and sites.



TOGETHER WE
ARE SAVING LIVES



TECT RESCUE HELICOPTER WHAKAARI/WHITE ISLAND RESPONSE

McFall Fuel proudly support the TECT Rescue Helicopter and were impressed with what the wider helicopter rescue service offered during the eruption which has been indelibly imprinted on the hearts and minds of New Zealanders and those around the world whose lives were so disrupted. Pilots, Intensive Care Paramedics and the crews on board the TECT Rescue Helicopter, the Waikato Westpac Rescue Helicopter, the Greenlea Rescue Helicopter, the Palmerston North Rescue Helicopter, and our nationwide Westpac Air Ambulance were mobilised to transport, and at times stabilise, critically injured patients from Whakatane while en route to the appropriate care units around the country.



HAVE YOU GOT YOUR MCFALL FUEL FUEL CARD?

"We have a growing number of customers who comment on the convenience of the McFall Fuel, fuelcard because it can be used at BP Connect, BP2Go, G.A.S, BP Truckstops and of course our retail sites in Taranaki and Kapiti. The card can also be used at McFall Fuel Truckstops in Kimbolton, Waverley, Marton, and Ohakune. The customer pricing remains consistent no matter where the card is used. The card details do need to be loaded to each of our truckstops," said Shona McGahan who looks after the McFall Fuel Fuelcards.



The unmanned McFall Fuel sites require pre-payment before any of the pumps can be used. As the OPT's don't know how much fuel each customer will pump, they are set to automatically pre-authorise a set dollar amount per transaction. If you do not have enough cleared funds in your account, the transaction will be declined and no fuel will be dispensed. When you hang up the nozzle after filling your vehicle the final transaction amount is calculated and replaces the dollar amount that has been pre-authorised. We have been advised by the major NZ banks that this process can take up to five working days, at which time the pre-authorised amount will disappear from your account and be replaced with the actual transaction total. Check our website www.mcfallfuel.co.nz for the pre-authorisation amounts for the sites.

MCFALL
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FUEL CARD



FUEL TANKS



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SERVICE



TANK REPAIRS
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